

Guide: Two-factor authentication for the SHCS

This guide helps you to set up two-factor authentication (2FA) for data.shcs.ch. In addition to your password, you will be prompted to enter a 6-digit code when logging in that you receive via an authenticator app on your smartphone. This step significantly improves security.

1. Start the setup process

Log in to data.shcs.ch with your username and password. You will be redirected to a setup screen as shown below.

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Activate Authenticator App

Please use an authenticator app (e.g. Microsoft Authenticator, Google Authenticator, Apple Passwords) on your smartphone to scan the QR code below.



Then, enter the 6-digit code generated by your authenticator app below.

Authenticator code

Activate

Please make sure that you have your smartphone available. You'll need an installed authenticator app. There are many different authenticator apps available, nearly all of which will work with the SHCS website. Some of the most commonly used ones are:

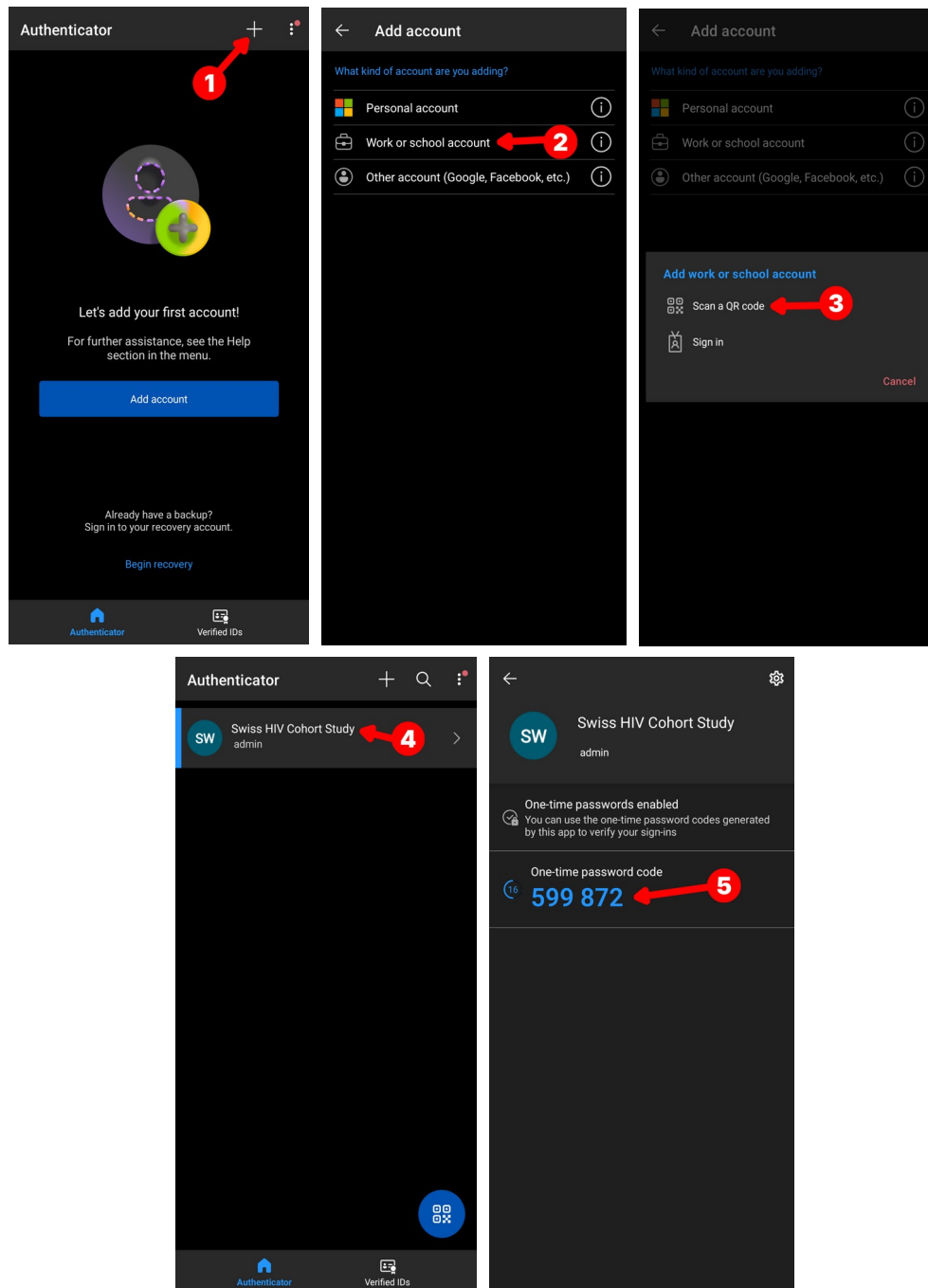
- Microsoft Authenticator (iOS, Android)
- Google Authenticator (iOS, Android)
- Apple Passwords (iOS only)

If you encounter issues not solvable with the guide

Write a mail to datacentre.it@virology.uzh.ch and explain what you tried, what did not work and if possible a screenshot showing the issue.

2. Setting up the authenticator app

We show the process for Microsoft Authenticator on Android. The setup for Microsoft Authenticator on iOS is identical; for other apps the process is similar.



1. Add a new account.
2. Choose "Work or school account".
3. Choose "Scan a QR code". Now scan the QR code from data.shcs.ch.
4. You should see a new account. Tap on it.
5. You now see the 6-digit code. Enter the code on data.shcs.ch and click "Activate".

3. Finishing the setup

You will be redirected to a new screen asking you to re-enter your password. Do this and press "Confirm" to finish the setup.

In the future, when you are asked for a code when logging in, open the app, tap on the account and get the 6-digit code. If you do not want to have to tap on the account to see the code, tap on the three dots in the top right and choose "Show codes".

